cocoon™

BIG BUTTON CORDED PHONE
WITH SOS
STAY IN TOUCH

Model Number: HE414092

INSTRUCTION MANUAL

HE414092 - Home Phone with SOS Manual.indd 1 21/01/2015 9:45 am

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BIG BUTTON CORDED PHONE WITH SOS

Warranty Details

The product is guaranteed to be free from defects in workmanship and parts for a period of 12 months from the date of purchase. Defects that occur within this warranty period, under normal use and care, will be repaired, replaced or refunded at our discretion. The benefits conferred by this warranty are in addition to all rights and remedies in respect of the product that the consumer has under the Competition and Consumer Act 2010 and similar state and territory laws.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

AFTER SALES SUPPORT

AUS 1300 663 907

customercare@winplus.com.au

MODEL: HE414092 PRODUCT CODE: 49101 03/2015

1 YEAR WARRANTY

HE414092 - Home Phone with SOS Manual.indd 2 21/01/2015 9:45 am

Safety Instructions

Read this manual thoroughly before first use and keep it in a safe place for future reference, along with warranty card, purchase receipt and packaging. The safety precautions enclosed herein reduce the risk of fire, electric shock and injury when correctly adhered to.

Follow all instructions and take notice of all warnings to reduce risk of fire or electric shock.

- Do not expose this product to water, rain, moisture or dust. Electronic products of this kind should never be subjected to moisture or extreme temperatures.
- There are no user-serviceable parts inside this product.
- Do not repair the unit yourself. If your device is not functioning correctly, disconnect the product from power, remove batteries, and contact after sales support.
- Supervise young children to ensure they do not play with the product.
- Do not expose to water, dust, moisture, chemicals, oils or other liquids.
- Do not expose to naked flames or other heat sources.
- Do not drop or subject the device to undue shock.
- Keep device away from magnets at all times.
- Keep away from direct sunlight.
- Unplug this device during lightning storms or when unused for long periods of time.

HE414092 - Home Phone with SOS Manual.indd 3 21/01/2015 9:45 am

Contents

Warranty Details	**2**
Safety Instructions	**3**
Parts List	**5**
Technical Specifications	**5**
Product Overview	**5**
Product Features	**5**
Back Panel	**6**
Top View	**6**
SOS Remote	**6**
Instructions	**7**
Installing the Home Phone	**7**
Making a Phone Call	**7**
Using the Handsfree Speaker	**7**
Adjusting the Call Volume	**7**
Adjusting the Speaker Volume	**7**
Adjusting the Ringer Volume	**7**
Setting the Quick Memory Buttons, M1, M2 or SOS	**7**
Instructions	**8**
Deleting a Quick Memory 1, 2 or SOS Number	**8**
Setting up the SOS Remote Control	**8**
Using the SOS Remote Control to Dial the SOS Number	**8**
Answering an Incoming call using the SOS Remote Control	**8**
Setting the Date & Time	**8**
Review Incoming Calls History	**9**
Review Outgoing Calls History	**9**
Placing a Call On Hold	**9**
Redialling a Number	**9**
Troubleshooting	**10**
Repair and Refurbished Goods or Parts Notice	**11**

Parts List

1 X Base Unit
1 X Handset
1 X SOS Remote Control
1X Telephone Line Cable
3 X Activ Energy AAA Batteries
1 X A23 Battery
1 X Instruction Manual
1 X Getting Started Guide
1 X Warranty Card

Technical Specifications

Telephone Cable Length:	1.5m
Handset Cable Length:	2m (Uncoiled)
Quick Dial Memory:	3 Numbers
Power Connection:	9V DC (Adaptor Not Included)

Product Overview

Product Features

Stay in touch with the Cocoon Big Button Corded Phone with SOS Remote. The large button design features easy to read numbers and letters, and a flashing light when ringing makes it ideal for the visually or physically impaired. The LCD screen will display the phone status, names and phone numbers, if caller ID is enabled. For ease of use the phone features 3 dedicated dial buttons and sliding volume buttons.

In case of emergencies, the SOS remote is able to quickly dial the stored SOS number and turn on the handsfree speaker. The SOS Remote can also be used to conveniently answer an incoming call by turning on handsfree.

HE414092 - Home Phone with SOS Manual.indd 5 21/01/2015 9:45 am

Product Overview

Back Panel

1. DC Input
2. Ringer Volume Switch
3. Telephone Line In

SOS Remote

4. Speaker Button
5. LED
6. SOS Button

Top View

1. Handset with Cable
2. LCD Screen
3. Memory & SOS Quick Dial Buttons
4. Number Keypad
5. Loudspeaker Button
6. Light
7. Handset Volume Slider
8. Loudspeaker Volume Slider

After Sales Support

☎ 1300 663 907 customercare@winplus.com.au **Model Number** HE414092

HE414092 - Home Phone with SOS Manual.indd 6 21/01/2015 9:45 am

Instructions

Installing the Home Phone

Note: An ADSL filter is highly recommended if you have an ADSL internet connection

1. Unpack the contents of the box
2. Connect the handset to the bottom of the base unit
3. Connect the telephone line cable to the back panel of the base unit
4. Connect the other end of the telephone line cable to your landline outlet. You may need an adaptor if you have an older style outlet.
5. On the bottom of the base unit, remove the battery cover and Insert the included batteries taking note of polarity

Making a Phone Call

1. Lift the handset off it's hook.
2. Dial the phone number using the number keypad.
3. Hang up the handset once you have finished the call.

Using the Handsfree Speaker

1. Press the Loudspeaker button
2. Dial the phone number using the number keypad.
3. Press the Loudspeaker button once you have finished the call.

Adjusting the Call Volume

1. Move the Handset Volume Slider up or down to adjust the volume.

Adjusting the Speaker Volume

1. Move the Loudspeaker Volume Slider up or down to adjust the volume.

Adjusting the Ringer Volume

1. Locate the Ringer Volume Switch on the base unit.
2. Move switch to L for low or H for high.

Setting the Quick Memory Buttons, M1, M2 or SOS

1. Press and hold the M1, M2 or SOS button for 3 seconds.
2. NO CODE will appear on the LCD screen.
3. Enter the number you would like to save to the Memory Button.
4. After 10 seconds the number will save and return to the default screen

HE414092 - Home Phone with SOS Manual.indd 7 21/01/2015 9:45 am

Instructions

Deleting a Quick Memory M1, M2 or SOS Number

1. Press and hold the memory button you would like to clear; M1, M2, SOS for 3 seconds.
2. The programmed number will appear on screen.
3. Press the DEL button twice.
4. NO CODE will appear on screen.
5. You can now program a new number to this button.

Setting up the SOS Remote Control

1. Remove back cover on SOS Remote.
2. Insert the included A23 battery and replace the battery cover.
3. Program the SOS Button with your preferred emergency contact. See page 7 for instructions on setting the SOS Memory button.

Using the SOS Remote Control to Dial the SOS Number

1. Ensure you have programmed a phone number to the SOS button per the instructions on page 7.
2. When the headset is hung up, press the SOS button on the remote to activate the loudspeaker and automatically dial the SOS number.
3. Once you have finished with the phone call press the Speaker Button on the remote control to end the call.

Answering an Incoming call using the SOS Remote

1. When the phone is ringing, press the Speaker Button on the SOS Remote to answer a phone call. The phone will switch to loudspeaker.
2. To end the phone call remotely, press the Speaker Button again.

Setting the Date & Time

1. While the phone is hung up, press the SET/HOLD Button.
2. Press 1 to access the date & time settings.
3. The year will start flashing. Press the number keys to enter in the year, month, day and time (24-hour format).

HE414092 - Home Phone with SOS Manual.indd 8 21/01/2015 9:45 am

Instructions

Review Received Calls History

1. Press the UP arrow to scroll through received calls.
2. The previous 18 received calls will be cycled.
3. Press the BACK button to call back the selected record.
4. Press the DEL key twice to delete a record.

NOTE: To use this feature, call display must be activated by your telephone carrier, otherwise you will receive an ----END---- message on the LCD screen. Contact your telephone service provider for pricing and to activate.

Review Outgoing Calls History

1. Press the OUT button to access your outgoing calls list.
2. Press the UP arrow to scroll through outgoing calls.
3. The previous 18 outgoing calls will be cycled.
4. Press the BACK button to call back the selected record.
5. Press the DEL key twice to delete a record.

Placing a Call On Hold

1. While on a phone call, press the SET/HOLD button to place a call on hold.
2. Music will play while the call is on hold and the screen will show "HOLD".
3. Press the SET/HOLD button again to take the call off hold.

Redialling a Number

1. Pick up the handset or press the Loudspeaker Button.
2. Press the REDIAL Button to call the last number dialled.

Advanced Settings

In the SET/HOLD menu, settings 3 to 8 are inactive on this model and cannot be used. These functions are for PABX systems and do not apply.

HE414092 - Home Phone with SOS Manual.indd 9 21/01/2015 9:45 am

Troubleshooting

Problem	Solution
Why are there no missed incoming calls listed?	• If you do not have Call Display activated on your phone line you will not be able to see a list of recent missed calls
My Remote Control isn't working	• Check the red LED lights up when a button is pressed. If it does not light up, check the battery.
How do I change the ring tone?	• The ring tone cannot be changed
The LCD screen is dim	• The batteries may be running low and may need to be changed.
Can I use a power adaptor to power the phone?	• Yes, the unit will accept a 9V DC power adaptor (not included)
Will the phone work if the batteries run out?	• Yes, the phone will still work as long as it is connected to an active phone line. Certain functions will not work, such as the SOS Remote and Loudspeaker.
Why is my line fuzzy?	• If you have an ADSL internet connection sharing the phone line, an ADSL filter may be required.
How do I re-pair my SOS Remote?	• Press and hold the PAIR button on the Base Unit for 3 seconds to enter Pairing Mode. • Press any button on the remote control to pair the SOS remote. Success will appear on the Base Unit.
What happens if my batteries run out?	• To prevent loss of functions when batteries run out, please use an AC/DC adaptor (not supplied). Specifications: Output: 9V DC 300mAh Centre positive pin Tip size: 5.5mm (outside) 2.0mm (inside)
Why do menu functions 3 to 8 not work?	• Certain functions on this model are not supported in the firmware. Functions for PABX systems do not apply for this model.

HE414092 - Home Phone with SOS Manual.indd 10 21/01/2015 9:45 am

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BIG BUTTON CORDED PHONE WITH SOS

Repair and Refurbished Goods or Parts Notice

Unfortunately, from time to time, faulty products are manufactured which need to be returned to the Supplier for repair.

Please be aware that if your product is capable of retaining user-generated data (such as files stored on a computer hard drive, telephone numbers stored on a mobile telephone, songs stored on a portable media player, games saved on a games console or files stored on a USB memory stick) during the process of repair, some or all of your stored data may be lost. **We recommend you save this data elsewhere prior to sending the product for repair.**

You should also be aware that rather than repairing goods, we may replace them with refurbished goods of the same type or use refurbished parts in the repair process.

Please be assured though, refurbished parts or replacements are only used where they meet ALDI's stringent quality specifications.

If at any time you feel your repair is being handled unsatisfactorily, you may escalate your complaint. Please telephone us on 1300 663 907 or write to us at:

Winplus Australasia
PO BOX 537
Bayswater Business Centre
Bayswater, VIC 3153

Winplus Help Desk 1300 663 907
(Operating Hours: Mon-Fri 08:30AM to 6:00PM)

customercare@winplus.com.au
www.winplus.com.au

AFTER SALES SUPPORT

(AUS) 1300 663 907

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1
YEAR WARRANTY

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