cocoon™

AMP TV
ANDROID MEDIA PLAYER

Model Number: HE115020

INSTRUCTION MANUAL

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AMP TV

Warranty Details

The product is guaranteed to be free from defects in workmanship and parts for a period of 12 months from the date of purchase. Defects that occur within this warranty period, under normal use and care, will be repaired, replaced or refunded at our discretion. The benefits conferred by this warranty are in addition to all rights and remedies in respect of the product that the consumer has under the Competition and Consumer Act 2010 and similar state and territory laws.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

AFTER SALES SUPPORT

AUS 1300 663 907

customercare@winplus.com.au

MODEL: HE115020 PRODUCT CODE: 49560 03/2015

1
YEAR WARRANTY

Safety Instructions

Read this manual thoroughly before first use and keep it in a safe place for future reference, along with warranty card, purchase receipt and packaging. The safety precautions enclosed herein reduce the risk of fire, electric shock and injury when correctly adhered to.

Follow all instructions and take notice of all warnings to reduce risk of fire or electric shock.

- Keep the AMP TV away from liquid.
- Keep away from heat sources such as heaters and ovens.
- If the AMP TV is not to be used for long periods of time, turn off and unplug AC Adaptor.
- Do not use in dusty conditions.
- Do not drop or jar the AMP TV. Dropping or rough use of the unit will cause damage.
- Do not place near strong magnets or strong electric currents.
- In the case of improper usage or if you have opened, altered and repaired the product yourself, all guarantees are void.
- The supplier does not accept responsibility for additional or consequential damage other than covered by legal product responsibility.
- The supplier is not responsible for the end use of this product including any improper use or when used for purposes that are not specified.

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Online Content Notice

- Winplus is not responsible for any content published on 3rd party websites.
- Winplus is not responsible for any content published on 3rd party applications or games.
- Any transactions that you enter into with a vendor, merchant or other party accessed through the AMP TV are solely between you and that vendor, merchant or other party.
- Winplus does not endorse the content contained in 3rd party websites, applications or games, nor the organisations publishing the content.
- Check your accounts regularly for unapproved or suspicious use. If you find any sign of misuse of your personal information, contact your service provider to delete or change your account information.
- Winplus is not responsible for any 3rd party applications that may access functions or personal data. Thoroughly read the permissions screen when downloading 3rd party applications.
- Avoid using applications from unknown or untrusted sources, Winplus is not responsible for any loss of data as a result of malicious software accessed.
- Do not distribute copyright-protected material without the permission of the content owners. Doing this may violate copyright laws. Winplus is not liable for any legal issues caused by the user's illegal use of copyrighted material.

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Parts List

1 X AMP TV
1 X Remote Control
2 X AAA Activ Energy Batteries
1 X HDMI Cable
1 X Power Adaptor
1 X Instruction Manual
1 X Getting Started Guide
1 X Warranty Card

Technical Specifications

Processor:	Quad Core
Memory (RAM):	1GB
On-Board Storage:	8GB
Video Output:	HDMI 1.4 and 3.5mm AV Output
Android Version:	4.2.2 Jellybean
Expandable Storage:	USB and MicroSD
Connectivity:	Wi-Fi and Ethernet
Size:	10.2cm x 10.2cm 2.3cm
Weight:	193g
Supported Video Formats:	MP4, AVI, RM, RMVB, MKV, WMV, MOV, PMP, MPEG, MPG, FLV, 3GP
Supported Audio Formats:	MP3, WMA, WP2, OGG, AAC, M4A, FLAC, APE, 3GP, WAV

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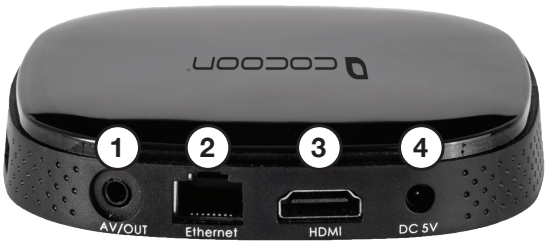
Product Overview

Introduction

Congratulations on the purchase of your AMP TV. This product is designed to integrate into your digital life and make viewing media a breeze. Please read and follow these instructions carefully. If you experience any difficulties setting up or using this product, please see back page for customer support contact details.

Rear View



1. AV Out
2. Ethernet Port
3. HDMI Port
4. DC 5V

Side View

1. Micro SD Port
2. USB1
3. USB2

Product Overview

Remote

1. Power
2. Mouse Toggle
3. Directional Control
4. OK
5. Home
6. Play/Pause
7. Back
8. Volume Down
9. Menu/Options
10. Volume Up

Mouse Toggle

Once pressed, a mouse cursor will appear on screen. It is moved using the directional control buttons. Press again to exit mouse mode.

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Instructions

Connection Guide

1. Remove all items from packaging.
2. Using the supplied HDMI cable, connect the AMP TV to your TV. Connect the HDMI cable to the port marked 'HDMI' on the rear of the AMP TV and then to an HDMI input on your TV. Ensure your TV is set to display the correct HDMI input, for example HDMI1.
3. Connect the power adaptor to a power outlet then connect the cord to the rear of the AMP TV in the port marked 'DC 5V'.
4. Turn the power adaptor on at the socket.
5. Once connected, the AMP TV will automatically begin booting up (ensure your TV is turned on).

Other Connections

USB & MicroSD Storage (Such as Memory Stick or MicroSD card): If you wish to play media from a USB device, connect it to one of the two USB ports on the AMP TV. You can also insert a MicroSD card into the 'Micro SD' slot.

Wired Internet: If you will be using wired internet with the AMP TV, connect an Ethernet cable (not included) to the ethernet port on the back of the device.

AV Output: If your television or monitor does not have an HDMI port, you may also use a 3.5mm to RCA adaptor (Not included) in the AV out port on the back of AMP TV. (Available at most electronic stores).

Turning On/Off

1. Whenever the unit is first plugged in to a power source, it will automatically turn on.
2. To put the AMP TV into sleep mode, press the Power button on the remote (Shown on page 8).
3. To wake the AMP TV from sleep mode, press the Power button on the remote.

NOTE: Powering off and then on will take you back to the main screen. To resume a video file you have stopped mid-way, you must navigate back to the file and resume.

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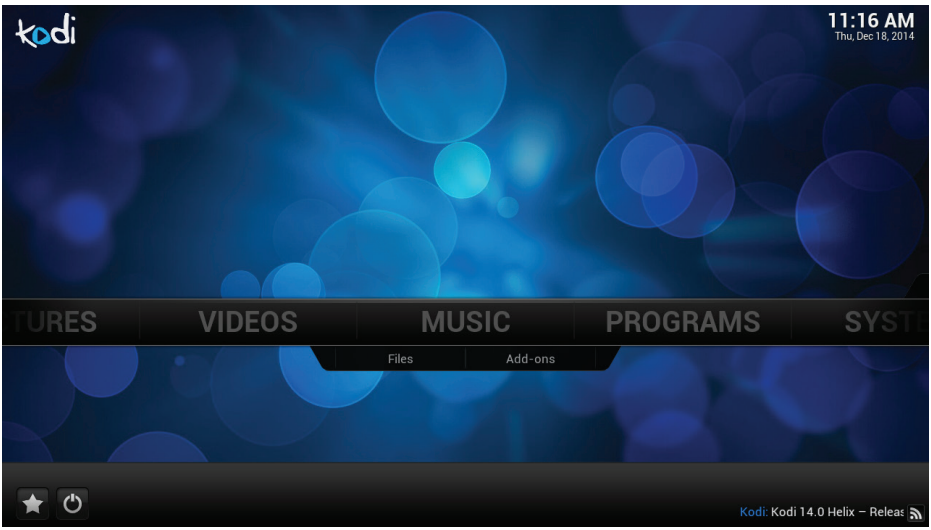
Instructions

Using The AMP TV

The interface for the AMP TV uses Kodi/XBMC, an award-winning and highly customisable media player and entertainment hub. Using the remote, the directional buttons and the "OK" button (Shown on page 8) will cover most functions of the Kodi interface.

The Home Screen of the AMP TV is shown below:

The home screen allows you quickly navigate to the 6 most common functions of the AMP TV:



1. PICTURES – Allows you to view your images as a slideshow with transitions.
2. VIDEOS – Watch video content from a USB device, internally or stream from the internet.
3. MUSIC – Listen to your favourite music from a USB device, internally or stream from the internet.
4. PROGRAMS – Access your Android apps and add more with the Google Play Store.
5. SYSTEM – Configure Kodi to your needs. Change the appearance, manage your add-ons and tweak settings to the level you desire.
6. FAVOURITES – A menu of your favourite programs, pictures, videos, music, files and add-ons.

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Instructions

Playing Movies From USB/Internal Storage

1. Plug the USB into the USB port on your media player or insert your Micro SD Card into the Micro SD slot (see page 7 for port location).
2. From the main screen, select “VIDEOS” using the remote control.
3. Select “Files”.
4. If the movie is on your USB drive, select “usbhost” or “extsd”, if it is on the internal memory. Select “Add Videos…” to add the folder location of your video files. Once added, the folder location is then easily accessible from the “Files” menu.
5. Navigate to your desired movie file.
6. Highlight the movie you wish to watch, press “OK” on the remote, the movie will then start.
7. You can control playback with the remote or a mouse.

Function	Button
Play/Pause	OK
Forward/Back Short Skip	Right/Left Navigation Buttons
Forward/Back Long Skip	Up/Down Navigation Buttons
Quit Playback	OK, then navigate and select the stop button
Volume Control	Vol+/Vol-

Play Music From USB/Internal Storage

1. Plug the USB into the USB port on your media player or insert your Micro SD Card into the Micro SD slot (see page 7 for port location).
2. From the main screen, select “MUSIC” using the remote control.
3. If the music is on your USB drive, select “usbhost” or “extsd”, if it is on the internal memory. Select “Add Music…” to add the folder location of your music files. Once added, the folder location is then easily accessible from the music menu.
4. Navigate to and then highlight the music you wish to listen to, press “OK” on the remote, the music will then start.
5. To control the playback of the music, press left on the remote whilst in the menu to open the options sidebar. This sidebar allows you skip, pause, stop and repeat music, as well as launch into full screen mode.

Instructions

Starting An Image Slideshow From USB/Internal Storage

1. Plug the USB into the USB port on your media player or insert your Micro SD Card into the Micro SD slot (see page 7 for port location).
2. From the main screen, select “PICTURES” using the remote control.
3. If the pictures are on your USB drive, select “usbhost” or “extsd”, if they are on the internal memory. Select “Add Pictures…” to add the folder location of your picture files. Once added, the folder location is then easily accessible from the pictures menu.
4. Once at the desired folder location, press left on the remote to open the options sidebar. This sidebar allows you to launch slideshow mode.

Using Android Apps

1. From the main screen, select “PROGRAMS” using the remote control.
2. Select “Android Apps”. This will display a list of all of your android apps.
3. Navigate to and highlight your desired app, press “OK” to launch the app.
4. You can add more apps using the Google Play Store.

Adding To My Favourites

1. Navigate to the desired program, picture, video, music, file or add-on that you would like quick access to.
2. When highlighted, press “Menu/Options”.
3. Highlight “Add to favourites”, then press “OK” on the remote to confirm. The desired program, picture, video, music, file or add-on is now easily accessible from the main menu via the star symbol on the lower left corner.

Transferring Files From USB To Internal Storage

1. From the main menu, navigate to “SYSTEM” and select “File Manager” from the dropdown menu. The Kodi file manager consists of two screens, A and B, which allow you to easily copy and transfer files between two folder locations.
2. Select “Add Source” to add an internal folder to the file manager. Browse to the desired folder and select “OK” from the menu to select the location. Select “OK” again to confirm once added, the folder location is then easily accessible from the File Manager menu.
3. On side A, navigate to the desired folder/file you want to transfer to.

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Instructions

4. On side B, select “usbhost” or “extsd”, and navigate to the desired folder/file you want to transfer from.
5. Highlight the folder/file you would like to transfer and press the “Menu/Options” button on the remote control.
6. Select “Copy”, then select “Yes” to confirm.
7. The files will be copied from location B to location A.

Connecting To The Internet

Wired Connection

1. Plug an ethernet cable (not supplied) into the ethernet port on the back of the unit (shown on page 7).
2. Once plugged in, the internet should function on the device.

Wireless Connection

1. From the main screen, select “PROGRAMS”.
2. Select “Android Apps” and navigate to “Settings”.
3. Press “OK” on the remote control to launch settings.
4. The first option selected will be Wi-Fi, using the mouse function, click “ON” in the top right hand corner.
5. The device will then search for all available Wi-Fi networks, select your preferred network by clicking on it.
6. After the keyboard pops up, type in the password for your Wi-Fi network, then click “Connect”.
7. The AMP TV should now be connected to the internet.

Tip: If you are experiencing problems using a wireless internet connection – check the security settings on your router as these may be blocking the AMP TV.

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Instructions

Adjusting Android Settings

As the device runs Android, there are many settings that are able to be changed. Please note that changing some of the settings could drastically change the user experience of the AMP TV and are done so at your own risk.

1. From the main screen, select “PROGRAMS”.
2. Select “Android Apps” and navigate to “Settings”.
3. Press “OK” on the remote control to launch settings.
4. In the Settings menu, scroll down on the left hand side until you reach the option you want to change, and then press “OK” on the remote.
5. Some of the commonly used settings can be found here:

Function	Location
Change Wi-Fi	Network - Wi-Fi
Change Volumes	Sound
Select Video Output	Display - HDMI
Check Remaining Storage	Storage
Uninstall Apps	Apps - Select app you wish to uninstall - Select “Uninstall”
Change Input Method	Language & input
Reset To Factory Settings	Backup & reset - Factory Data Reset

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FAQs

Question	Solution
Why is there nothing shown on my TV?	Ensure the HDMI cable is plugged in properly to both the AMP TV and your television. If possible, try the unit with a different HDMI cable or television.
Why is my media player not responding?	If the unit completely stops responding, unplug the power cord and wait 5 seconds before plugging it back in. If this keeps occurring, you may want to try uninstalling recently installed apps or performing a hard reset.
How do I hard reset?	In some instances, a hard reset may become necessary. To do this from XBMC, enter the “PROGRAMS” menu, select “Android Apps”, select “Settings”. Scroll down to “Backup & Reset”. Select ‘Factory Data reset’, and confirm you wish to perform. *Note: This will erase all data on your AMP TV, and revert it to factory settings.*
My video format is not supported	While we have tried to include compatibility for most file types, you may find you have some that are not supported by Kodi. It is recommended to download a file converter and convert the file to an alternative format, or use the Google Play Store to download an alternative video app. You can also play other video formats from MX Player, located in XBMC - Programs - Android Apps
Why is my USB Storage not being recognised?	If the USB Storage you are attempting to use is USB Powered, there is a possibility that AMP TV may not be able to fully power it. Try using an AC powered drive. If the USB storage you are using is formatted for Mac, it will also not work. Please try using a FAT32 formatted device.
Can I install other Android Apps?	Use the ‘PROGRAMS’ menu to launch Google Play Store. It is here where you have access to the App Store.
I can’t wake my media player from Sleep Mode.	At times the media player may power off fully in order to reduce the amount of power consumed. In this case, simply unplug the power adaptor and plug back in.
The Play/Pause button is not working?	Whilst in Kodi Video Player, press the “OK” button to show the Play, Pause and Stop menu.
Why did I receive the message ‘Using 14.0 alpha4, while 14.0 stable is available’?	Each version of XBMC is designed differently. The Cocoon AMP TV chipset has more support using version alpha4. It is recommended to disregard this message.

FAQs

Question	Solution
I'm stuck at a screen that asks for my 'XBMC Variant'?	As XBMC has a number of versions, this may have occurred due to updating to a different XBMC version, or due to an update in the 'XMBC Launcher' app. Select the XBMC version that you are using, in most cases: "XBMC (Official)"
I no longer want XBMC to start when I turn on my AMP Box. Is this possible to do safely?	Follow the steps outlined in Adjusting Android Settings. Navigate to 'Apps' in the Android Settings and select 'XMBC Launcher'. Scroll down to the section, 'Launch by Default' and select 'Clear Defaults'. The next time you press the home button on the remote, you will be prompted to select between which launcher you wish to use. Select 'Launcher' and 'Always'. Selecting 'Clear Defaults' on the current launcher will allow you to change the default launcher again.
Why doesn't the power button turn off the unit?	This occurs if the soft power button is pressed in XBMC home page. As XBMC is a universal app and does not accommodate for all hardware configurations.
I can't navigate in certain apps that are installed	As most apps are designed for touch screen and not a remote. Therefore please trying using the "mouse mode" by pressing mouse toggle or connecting a mouse to the USB port.
There is no Audio	Some TVs have different configurations for HDMI signal. Please go to in XBMC -> Programs -> Android Apps -> Setting -> Sound and change output configuration to suit your TV. i.e. Some TVs have Surround sound decoding and will work with "pass through" enabled. If in doubt please contact the TV supplier for technical support.
Advanced Features	As the device runs using Android, a number of advanced features are available to customise the AMP TV to suit your needs. For Kodi information, please refer to; http://www.kodi.tv/ or http://www.kodi.wiki/ For Android Operating System information, please refer to; http://www.android.com/ For further AMP TV updates and information, please refer to; www.winplus.com.au/

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ANDROID MEDIA PLAYER

Repair and Refurbished Goods or Parts Notice

Unfortunately, from time to time, faulty products are manufactured which need to be returned to the Supplier for repair.

Please be aware that if your product is capable of retaining user-generated data (such as files stored on a computer hard drive, telephone numbers stored on a mobile telephone, songs stored on a portable media player, games saved on a games console or files stored on a USB memory stick) during the process of repair, some or all of your stored data may be lost. **We recommend you save this data elsewhere prior to sending the product for repair.**

You should also be aware that rather than repairing goods, we may replace them with refurbished goods of the same type or use refurbished parts in the repair process.

Please be assured though, refurbished parts or replacements are only used where they meet ALDI's stringent quality specifications.

If at any time you feel your repair is being handled unsatisfactorily, you may escalate your complaint. Please telephone us on 1300 663 907 or write to us at:

Winplus Australasia
PO BOX 537
Bayswater Business Centre
Bayswater, VIC 3153

Winplus Help Desk 1300 663 907
(Operating Hours: Mon-Fri 08:30AM to 6:00PM)

customercare@winplus.com.au
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AFTER SALES SUPPORT

AUS 1300 663 907

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MODEL: HE115020 PRODUCT CODE: 49560 03/2015

1 YEAR WARRANTY

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