

 **cocoon™**


# DOOR INTERCOM SYSTEM WITH 2.4" COLOUR LCD



Model Number: HE414114

**INSTRUCTION MANUAL**

**After Sales Support**

 1300 663 907

 [customercare@winplus.com.au](mailto:customercare@winplus.com.au)

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## Door Intercom System with 2.4" Colour LCD

# Warranty Details

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The product is guaranteed to be free from defects in workmanship and parts for a period of 12 months from the date of purchase. Defects that occur within this warranty period, under normal use and care, will be repaired, replaced or refunded at our discretion. The benefits conferred by this warranty are in addition to all rights and remedies in respect of the product that the consumer has under the Competition and Consumer Act 2010 and similar state and territory laws.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

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#### AFTER SALES SUPPORT

 (AUS) 1300 663 907

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MODEL: HE414114 PRODUCT CODE: 49100 02/2015



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# General Safety Instructions

Read this manual thoroughly before first use and keep it in a safe place for future reference, along with the warranty card, purchase receipt and packaging. The safety precautions enclosed herein reduce the risk of fire, electric shock and injury when correctly adhered to.

Follow all instructions and take notice of all warnings to reduce the risk of fire or electric shock. Do not expose this product to water, rain, moisture or dust. Electronic products of this kind should never be subjected to moisture or extreme temperatures.

- There are no user-serviceable parts inside this product.
- Do not repair the unit yourself. If your device is not functioning correctly, disconnect the product from power, remove the batteries, and contact after sales support.
- Supervise young children to ensure they do not play with the product.
- Do not expose to water, dust, moisture, chemicals, oils, or other liquids.
- Do not expose to naked flames or other heat sources.
- Do not drop or subject the device to undue shock.
- Keep device away from magnets at all times.
- Keep away from direct sunlight. Indoor use only.
- Unplug this device during lightning storms or when unused for long periods of time.
- Always observe basic security precautions – this device is not a substitute for basic security measures such as locking door and window locks.

# Parts List

- 1 x Exterior Doorbell with Camera and Microphone
- 1 x Internal Handset with Monitor
- 1 x Mounting Bracket for Exterior Doorbell
- 1 x AC Adapter
- 1 x Doorbell Seal
- 1 x Doorbell Mounting Kit (includes 4 screws, 4 screw plugs and 4 screw covers)
- 1 x 10m Connection Cable

# Product Features

- See who's at the door before answering on the Door Intercom with 2.4" Colour LCD
- Colour camera can be activated by the indoor unit to see outside
- 3m night vision to see who is at the door at night
- Compatible with some after-market electronic remote door latches (not included)
- Simple pick up and talk function, works just like a telephone handset
- DIY installation with included 10m extension cable from handset to doorbell intercom

# Technical Specifications

- 2.4" TFT LCD Panel
- 1/4" CMOS camera
- Night vision up to 3m
- DC15V adaptor
- 10m extension cable
- Operating temperature -10 to 40 degrees C

# Product Overview



- 1. 10m Connection Cable
- 2. Mounting Accessories
- 3. Power Adaptor
- 4. Base Unit
- 5. Rubberised Seal
- 6. Doorbell Unit
- 7. Handset

- 8. Colour LCD Screen
- 9. Display Controls
- 10. Volume Control
- 11. Unlock Button
- 12. Screen Power Button



**After Sales Support**

# Getting Started

## 1. Unpack

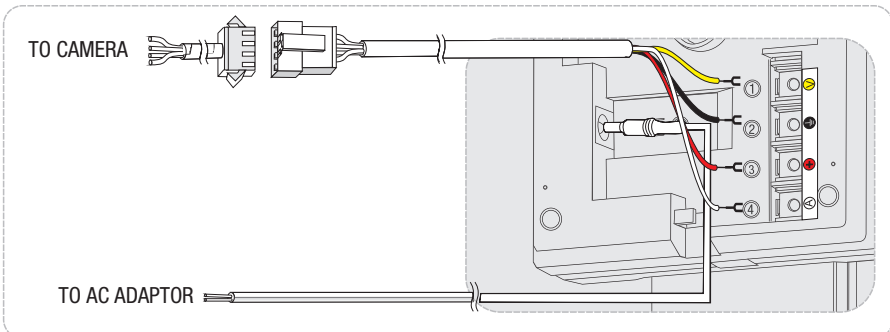
Unpack the Door Intercom System with 2.4" Colour LCD from the packaging and check you have all components.

1 x Exterior Doorbell with Camera and Microphone	1 x 10 metre cable
1 x Internal Handset with Monitor	1 x Doorbell Seal
1 x Mounting Bracket for Exterior Doorbell	1 x Doorbell Mounting Kit (includes 4 screws, 4 screw plugs and 4 screw covers)
1 x AC Adaptor	

## 2. Connect

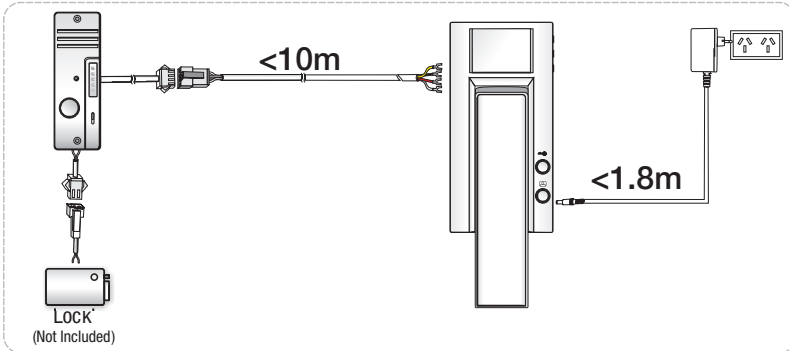
*Warning: Ensure your handset is not connected to power when connecting wires.*

- a. Connect the Handset to the base unit by plugging the end of the cord into the port on the bottom of the base unit.
- a. Slightly loosen each screw for the connection points in the back of the handset using a Philips head screwdriver (not supplied).
- b. Insert each prong of your 10 metre cable under the screw at the back of the handset base, ensuring the colour of each connection matches its corresponding connection point.
- c. Tighten each screw so your connection is firm and will not come loose during everyday use.
- d. Connect your AC adaptor to your handset by plugging it into the back of the handset.





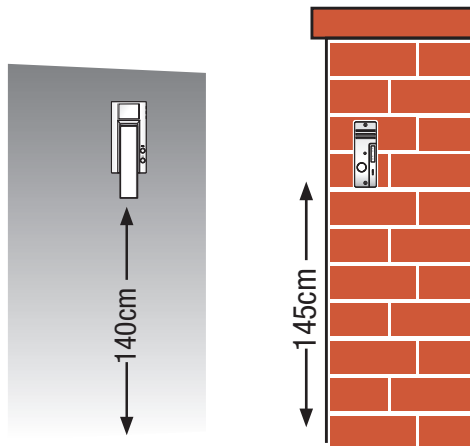
# Installing Your Product



Please ensure the distance between your Doorbell and Handset does not exceed 10 metres as this is the length of the cable provided. Ensure you have an active power point within 1.8 metres of your handset as power will be required.

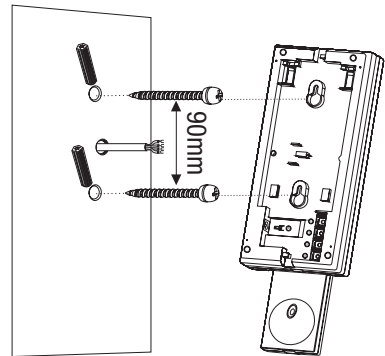
## 1. Positioning Your Doorbell and Handset

- Doorbell should be positioned in a well lit area, out of direct weather conditions.
- Position your Doorbell with the Doorbell's camera approximately 145cm from the ground as this will capture most visitor's height differences. Refer to the diagram:
- Position your Handset approximately 140cm from the ground, depending on the user's height.



## 2. Installing Your Doorbell

- a. Using the mounting bracket as a template, mark out where your Doorbell will be installed.
- b. Drill a hole through the wall in between the marked areas big enough to pass the connector cable through. Ensure there is no wiring or pipes in or behind the wall.
- c. Place the mounting bracket against the wall and pass the Doorbell wiring through the hole.
- d. Remove the screw covers in the top and bottom of the front of the Doorbell and place the Doorbell, mounting bracket and Doorbell seal in the desired location.
- e. Drill holes in the previously marked positions, to the required depth, ensuring there are no wires or pipes in or behind the wall.
- f. Insert the screw plugs into the drilled holes. Secure the Doorbell and the mounting plate using the screws provided.
- g. Once secured, replace the screw covers to shield the screw from sight.




## 3. Installing Your Handset


- a. Using the mounting slots on the back of the Handset base as a guide, measure and mark the desired location for your Handset.
- b. Drill holes in the marked positions, to the required depth, ensuring there are no wires or pipes in or behind the wall. Screws should remain slightly raised from the wall as your handset will sit on these screws. Ideally, your handset should sit flush with the wall.
- c. Insert the screw plugs into the drilled holes and screw in the screws.
- d. Run wiring along the desired route from your Handset to your Doorbell. The cable may need to be secured depending on location.
- e. Connect your Handset to your Doorbell using the 4 pin connector on your cable.

# Accessories




A door or gate unlocking mechanism (not included) can be connected to remotely unlock a door or gate for visitors using the 2 pin connection plug. This product is compatible with a 12V Fail-secure type electric strike.

## Using Your Product


When the door bell is pressed the camera and microphone will activate and the doorbell will ring. You will now be able to view your visitor on the monitor. To talk to your visitor, lift the Handset. If you have a fail-secure lock attached to your system, you can press the  button to remotely unlock the door/gate.

You can discreetly check who is at your door anytime by pushing the  button to start viewing from the camera.

You can adjust the image on the monitor using the buttons on the right hand side. Each of the settings has 7 different options, you simply keep pressing the button until you have the best picture.

-  - Brightness Control
-  - Contrast Control
-  - Colour Control

# Troubleshooting Guide

Problem	Solution
<b>No sound or hard to hear the visitor</b>	<ul style="list-style-type: none"> <li>• Is the Handset plugged into the Monitor's base unit correctly?</li> <li>• Is the Handset properly connected to the Doorbell?</li> <li>• Are all of the wires in the Handset connected correctly?</li> <li>• Ask the visitor to speak closer to the doorbell unit.</li> </ul>
<b>My door lock won't unlock when I press the  button</b>	<ul style="list-style-type: none"> <li>• Ensure you are using a 12V "Fail-Secure" type of lock. If your lock is a "Fail-Safe" lock, it will unfortunately not be compatible.</li> </ul>
<b>Where can I place the doorbell unit?</b>	<ul style="list-style-type: none"> <li>• As the unit is not waterproof, it is always recommended to place it under an eave, or where it will have some cover from rain and other elements.</li> </ul>

**If you are still having difficulties, check that everything is properly installed as per the installation instructions.**



Door Intercom System with 2.4" Colour LCD

# Repair and Refurbished Goods or Parts Notice

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Unfortunately, from time to time, faulty products are manufactured which need to be returned to the Supplier for repair.

Please be aware that if your product is capable of retaining user-generated data (such as files stored on a computer hard drive, telephone numbers stored on a mobile telephone, songs stored on a portable media player, games saved on a games console or files stored on a USB memory stick) during the process of repair, some or all of your stored data may be lost.

**We recommend you save this data elsewhere prior to sending the product for repair.**

You should also be aware that rather than repairing goods, we may replace them with refurbished goods of the same type or use refurbished parts in the repair process.

**Please be assured though, refurbished parts or replacements are only used where they meet ALDI's stringent quality specifications.**

If at any time you feel your repair is being handled unsatisfactorily, you may escalate your complaint. Please telephone us on 1300 663 907 or write to us at:

Winplus Australasia  
PO BOX 537  
Bayswater Business Centre  
Bayswater, VIC 3153

Winplus Help Desk 1300 663 907  
(Operating Hours: Mon-Fri 08:30AM to 6:00PM)

customer@winplus.com.au  
www.winplus.com.au

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