FLIP MOBILE PHONE

WITH BIG BUTTONS





Model Number: IT114039

INSTRUCTION MANUAL



Safety Warnings & Cautions

WARNING: Failure to follow these safety instructions could result in fire, electric shock, or other injuries, or damage to your phone or other property. Read all the safety information below before using your phone.

Handling

Handle your phone with care - it has sensitive electronic components inside. Your phone can be damaged if dropped, burned, punctured, crushed, or if it comes in contact with liquid.

Repairs

Don't attempt to repair your phone by yourself. Disassembling your phone will void your warranty. If your phone is damaged or malfunctions, contact customer service immediately.

Battery

Only use the battery provided in the box with your phone, do not use a third party battery. Do not leave the battery discharged for long periods, charge the battery often. Do not attempt to fit the battery into another model of mobile phone. Keep batteries away from children. Do not deform or attempt to dismantle the battery. Do not expose the battery to extreme hot or extreme cold conditions. If you are not using your phone for a long period of time, please remove the battery.

Charging

Only charge your phone with the included power adaptor. Do not use a third party charger. Always allow adequate ventilation around the power adaptor when in use.

Distraction

Using your phone in some circumstances can distract you and may cause a dangerous situation. Observe rules that prohibit or restrict the use of mobile phones (for example, avoid texting while driving a car)

Hearing loss

Listening to sound at high volumes may damage your hearing. Use only compatible ear buds, headphones, or earpieces with your phone. Turn on the audio and check the volume before using headphones.

WARNING: To prevent possible hearing damage, do not listen at high volume levels for long periods.









Safety Warnings & Cautions Continued

Radio signals

Cocoon IT114039 has been tested and meets applicable limits for Radio Frequency (RF) exposure.

Specific Absorption Rate (SAR) refers to the rate at which the body absorbs RF energy. SAR exposure is limited at 1.6 Watts per Kilogram (over a volume containing a mass of 1 gram of tissue) in Australia.

During testing, the Cocoon IT114039 is set to the highest transmission level and placed in positions to simulate use near the body, with 10mm separation. Carry the Cocoon IT114039 at least 10mm away from your body to ensure exposure levels remain at or below the as-tested levels. Cases with metal parts may change the RF performance of the device, including conformance with RF exposure guidelines, in a manner that has not been tested or certified.

Although this device has been tested to determine SAR in each band of operation, not all bands are available in all areas. Bands are dependent on your service provider's wireless and roaming networks.

Radio frequency interference

Observe signs and notices that prohibit or restrict the use of mobile phones (for example, in healthcare facilities or blasting areas). Turn off your phone when use is prohibited, such as while travelling in aircraft, or when asked to do so by authorities.

Medical devices

Your phone contains radios that emit electromagnetic fields. These electromagnetic fields may interfere with pacemakers, defibrillators, or other medical devices. Maintain at least 15 cm of separation between your medical device and your phone. If you suspect your phone is interfering with your medical device, stop using your phone and consult your doctor for information specific to your medical device.

Explosive atmospheres

Do not charge or use your phone in any area with a potentially explosive atmosphere, such as a fuelling area, or in areas where the air contains chemicals or particles (such as grain, dust, or metal powders). Obey all signs and instructions.







Safety Warnings & Cautions Continued

High-consequence activities

This device is not intended for use where the failure of the device could lead to death or personal injury.

Mobile network

A current mobile service plan is required for correct operation. Mobile data may be required for some features. The supplier is not responsible for any charges incurred.









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Introduction

Congratulations on the purchase of your Cocoon Flip Mobile Phone. This product is designed to help you keep in touch with friends and family and provide reliable use. Please read and follow these instructions carefully. If you experience any difficulties setting up or using this product, please see back page for contact details.

Package Contents

1 x Flip Mobile Phone

1 x Li-ion Battery

1 x USB Cable

1 x Wall Charger

Technical Specifications

Platform: SC6531D ,64+64Mb

Network: GSM GPRS 850/ 900/1800/1900 SIM: Single SIM or Dual SIM Dual Standby

Phone type: Flip-open

Size: 100.8mm x 50mm x 17.8mm Screen: 2.4" QVGA LCD, 240*320

Bluetooth: Yes FM / FM recording: Yes

External Memory: Micro SD card up to 32GB

WAP/GPRS: Supported Phone book: 300 contacts

SMS: 200 message storage

MMS: Supported Camera: 1.3MP Loudspeaker: Yes

USB: Micro USB (5 pin)

Battery: 800mAh

standby time: 250-300 hours

talk time: 150-200 mins

Earphone: 3.5mm Jack

Torch: Yes







Product Overview







- 1. Speaker
- 2. LED Screen
- 3. Up/Menu
- 4. Back
- 5. End Call/Home/Power
- 6. Number Pad
- 7. MP3 Player
- 8. FM Radio
- 9. Dial
- 10. OK/Menu
- 11. Camera
- 12. LED Lights
- 13. Loud Speaker
- 14. Battery Cover
- 15. SOS Button







Product Overview











1. INSERTING A SIM CARD

You will need to purchase a SIM card in order to use this product. There are a variety of plans available; it is recommended you contact a range of network providers to find which plan is best suited to your needs.

Note: The Cocoon Flip Mobile Phone is designed for use with a standard size SIM card only.

To insert the SIM card:

- Slide the rear cover of the phone away from the flip hinge to remove the cover.
- 2. If the battery is installed, remove the battery.
- Slide your SIM card under the metal clasp, into the bay marked "SIM1". The copper contacts must face down, and the cut corner of the SIM card must be inserted last.







Note: The SIM card must be inserted in SIM 1 in order to use the emergency SOS functions. See page 22 for details on dual sim use.

2. INSERTING A MICRO SD CARD

You can store additional photos, music and videos on your phone by inserting a Micro SD card (not included) up to 32GB.

To insert the Micro SD card:

- Slide the rear cover of the phone away from the flip hinge to remove the cover.
- 2. If the battery is installed, remove the battery.
- Slide the metal cover of the Micro SD slot towards the hinge of the mobile phone, as shown. Lift the metal cover up to expose the Micro SD connector.











- Insert the Micro SD card into position, with the copper contacts face down.
- 5. Lower the metal cover of the Micro SD card slot and slide to the lock position, as marked.





3. INSTALLING THE BATTERY

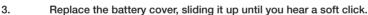
Before installing the battery you should first insert your SIM card and Micro SD card (if required) as described in the previous steps.

To insert the battery:

- Slide the rear cover of the phone away from the flip hinge to remove the cover.
- Insert the battery, connecting the copper contacts first and ther pressing the top of the battery into place.









4. CHARGING THE BATTERY

Before you use the phone for the first time, charge the battery for a minimum of 8 hours.

To charge the battery:

1. Connect the USB cable to the bottom of the phone.



- 2. Connect the other end of the USB cable to the wall charger.
- 3. Plug the wall charger into power outlet and switch on.











4. The screen will automatically turn on when connected and display the charging icon as shown.



Note: This screen indicates that the battery is charging. The mobile phone is not switched on.

TURNING ON/OFF

To turn on the phone, hold down the button for 3 seconds until the screen turns on and the welcome sound plays.

To turn off the phone, hold down the button for 3 seconds until the screen powers off.

6. SETTING THE DATE AND TIME

When you turn on your phone for the first time, you will be prompted to set the time and date.

- Enter the year, month and day using the numerical keypad. Date format is YYYY/MM/DD.
- 2. Once you have entered the date, press the left side button to enter your selection
- 3. Enter the time using the numerical keypad. Time format is HH:MM AM/PM.
- 4. Use the Up and Down button to switch between AM and PM.
- Once you have entered the time, press the left side button to enter your selection and complete the setup process.

Tip: By default the phone is set to 12hr time. You can alter this later in the settings menu. See page 22 for details.

Note: The time and date will be reset every time the battery is removed or the battery runs completely flat. You will be prompted for the date and time when turning on each time a reset has occurred.



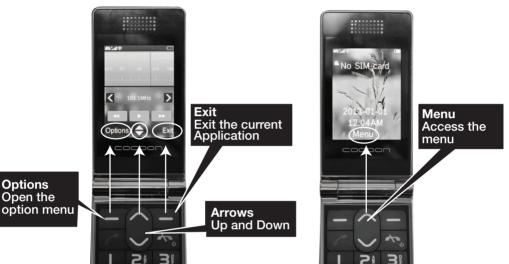


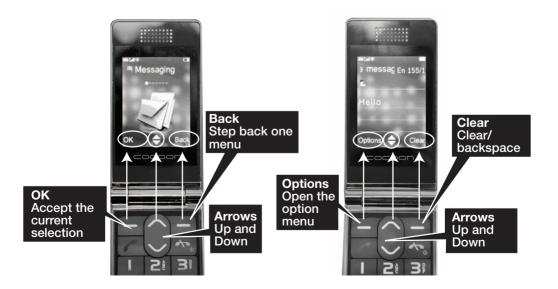


7. NAVIGATION CONTROLS

When navigating the Cocoon Flip Mobile Phone menus, the function of the buttons closest to the screen will change. The current function of each button is displayed on the screen, closest to the relevant menu button.

Here are some examples:







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Internet:

1300 663 907

www.winplus.com.au



8. PHONE CALLS

Making a phone call

- From the home screen, enter the phone number you wish to dial using the numeric keypad
- 2. Press the green phone button to place the call.

Note: The screen will display "conditional call divert" when you are placing a call. This means that for the period of time you are on the phone, your incoming calls will be diverted according to your call divert settings. See your call divert settings in the "Settings>Call Settings" menu on page 22.

3. To end the phone call, press the red phone button , or close the flip phone.

Receiving a phone call

- Using the "Normal" profile (default setting), the phone will make a ringing sound when there is an incoming call. See page 19 for more details about customising profiles.
- 2. Open the phone to answer the incoming phone call automatically.
- If the mobile phone is already in the open position, you can accept the call by pressing the green phone button
- To end the phone call, press the red phone button or close the flip phone.

Tip: You can customise the ringtone by changing the settings in the profile menu. See page 19 for more details.

9. DURING CALL OPTIONS

Adjusting the phone call volume

There are two options to adjust the volume during a call

- Press the button or the button during a phone call to adjust the volume up or down.
- Press the volume buttons on the side of the mobile phone.

Activating the loudspeaker

- 1. Press the right button to activate the loudspeaker function.
- 2. To switch back to regular earpiece mode, press the button again.







Accessing other functions

During the call you can press the left — button to access more options. From here you can:

FUNCTION	DESCRIPTION
Add a new call	Begin a new call. This will place the current call on hold
Hold	Place the call on hold
Start Recording	Start recording the call
Mute	Mute your microphone
Adjust Volume	Adjust the call volume
Contacts	Access your contact list
Call Logs	Access your call logs

10. **SMS MESSAGING**

Sending an SMS

- 1. From the home screen, press the up arrow to access the main menu.
- 2. Use the UP and DOWN arrows to navigate to the Messages menu, press the left — button to confirm your selection or press the left — button and select contacts to enter from your phonebook.
- 3. Select New Message from the menu.
- 4. Use the keypad to enter the phone number you wish to SMS, then press the DOWN button.
- 5. The cursor should display on the line below the phone number. Use the keypad to write your text message.

Tip: See section 11 for further instructions about entering text using the keypad.

6. Press the left - button, then select send from the menu.

Receiving an SMS

- 1. When a new SMS is received, the phone will play the message alert tone. The message alert tone can be customised to suit your needs. See page 20 for more details about customising profiles.
- 2. Open the phone, and you will be presented with a screen saying New Message
- Select Read using the left button.
- 4. The message is now displayed. Use the UP and DOWN buttons to scroll through the message text.

Tip: SMS messages can be read at any time, using the Messages menu. See page 17 for more details about the Messages menu.

11. **ENTERING TEXT**

Several functions on the Cocoon Flip Mobile Phone will require you to enter text. To enter text using the numeric keypad, the multi-tap method is used by default to enter each character.









Text entry modes

When entering text, press # to access the text entry menu. You have the following options:

En - Predictive text, first letter of each word capitalised

en - Predictive text, no capitalisation

EN - Predictive text, all capitalised

Abc - Multi-tap method, first letter of each word capitalised

abc - Multi-tap method, no capitalisation

ABC - Multi-tap method, all capitalised

123 - Number entry

Multi-tap method

Each numeric key on the keypad contains 3 or 4 letters, for example, the number 2 contains the letters A, B, C. To enter "C" into a text field, you will press the "2" key 3 times quickly. You will see the letter "C" appears on the screen. You can then enter the next letter by the same method.

Example:

HAPPY would be entered as text by pressing 44 2 7 7 999.

Predictive text method

Using predictive text, words are entered as a whole, rather than each letter. Each numeric key on the keypad contains 3 or 4 letters, for example, the number 2 contains the letters A, B, C. To create a word, you press the button for each letter in the word once – the phone then predicts the word you are trying to enter, and displays it on the screen. To accept the word, press 0, and continue to type the next word. Cycle through suggested words with the Up/Down buttons.

Example:

HAPPY CHILDREN would be entered as text by pressing 42779 0 24453736 0.

Special characters

Special characters, such as $\ , .\ ?\ !:\ ;$ " ' ~ can be added by pressing the * button when typing.

12. SOS FUNCTION

The Cocoon Flip Mobile Phone features a large SOS button for safety and security. The SOS button activates voice dialling and SMS messaging to up to 5 programmable numbers. These numbers can be close family or friends who may be able to provide swift assistance in times of need. Note that this feature must not be programmed to dial "000" emergency services.

The SOS function is not a substitute for dialling emergency services on "000". In the case of a genuine emergency, always dial "000".







A. SETTING SOS PHONE NUMBERS

- 1. From the main menu, navigate to the Tools menu.
- Scroll down using the UP and DOWN navigation buttons until you reach EmergNUM.
- 3. Press the left side button to access the selected menu.
- 4. Scroll up and down the menu to view the currently programmed emergency contact numbers. You can have up to 5 different emergency contacts.
- To edit an emergency contact number, scroll to it in the menu, then press the left side — button to edit.
- Use the keypad to edit the phone number, then press the left side button to accept the changes.
- 7. When you have completed editing the emergency contact numbers, press the red phone to return to the home screen.

Tip: The numbers programmed into the EmergNUM list should be phone numbers of close friends and family. You should discuss this feature with your friend or family member before entering their number into the EmergNUM menu. SOS calls to the emergency services (000, or 112) are not allowed. Do not save 000 or 112 in the EmergNUM list.

B. SETTING UP SOS DIALLING

When enabled, pressing the emergency SOS button will automatically dial the number(s) in your EmergNUM list. It will cycle through the numbers in the list until cancelled or someone picks up the phone.

- 1. From the main menu, navigate to the Tools menu.
- Scroll down using the UP and DOWN navigation buttons until you reach SOS Ring.
- 3. Press the left side button to access the selected menu.
- To enable the SOS function, highlight Activate, then press the left side button to confirm your selection.

C. SETTING UP SOS MESSAGING

You can customise the emergency SMS text that will be sent to your emergency contact list.

- 1. From the main menu, navigate to the Tools menu.
- 2. Scroll down using the UP and DOWN navigation buttons until you reach EmergMSG.
- 3. Press the left side button to access the selected menu.
- Use the keypad to enter the text you would like to send when the SOS function is activated.
- 5. Press the left side button to confirm your selection.

D. USING THE SOS BUTTON

- To use the Emergency SOS button, simply hold down the large SOS button on the rear of the phone for 2 – 3 seconds.
- 2. When the button is pushed, an alarm will sound.











- If emergency SMS is active, the pre-programmed text will be sent to all the numbers in your EmeraNUM list.
- If emergency dialling is active, the phone will commence dialling the numbers in vour EmeraNUM list in sequence. Each number will be dialled for 15 seconds until the phone is answered otherwise it will move on to the next number.

Tip: Pressing the SOS button while the SOS dialling is active, the phone will skip to dialling the next number in the list.

> 5. To end the SOS emergency function, open the phone and press the red phone button .

Warning: The dialling sequence will end once the phone is answered includes voicemail. Ensure your emergency contacts' ring length is longer than 15 seconds otherwise voicemail may stop the SOS call feature. Your emergency contacts can consult their mobile carrier for details on changing the ring length.

13. **MAIN MENU OPTIONS**

The main menu contains all the features, functions and settings which are available on your phone.

- 1. You can access the main menu from the home screen by pressing the UP ARROW ~ or the left side - button.
- You can press the left side - button to access the selected sub menu. Below is a summary of the available sub menus and their functions.

Tip: You may return to the home screen at any time by pressing the red phone button





13.1 Messaging

The messaging menu gives you access to SMS messaging services on your phone.

FUNCTION	DESCRIPTION
Write Message	Write a new SMS message
Inbox	Access your received SMS messages
Outbox	SMS messages which failed to send
Drafts	Draft (unsent) SMS messages
Sentbox	Sent SMS messages
Templates	Edit pre-written SMS message templates
Broadcast Messages	Settings for cell broadcast messages
Voice mail server	Voice mail service settings
SMS Settings	Choose which SIM to send SMS's from, to save sent SMS's and where to save stored SMS messages
Message Capacity	Shows current phone memory usage for SMS messages









13.2 Call Logs

The call logs menu gives you access to your call history

FUNCTION	DESCRIPTION
Missed Calls	Shows recent missed numbers
Dialled Calls	Shows recently dialled numbers
Received Calls	Shows last received call numbers
Delete All Calls	Deletes all call records
Call Timers	Shows call time history

Note: This menu is not available until you make or receive a call.



13.3 Contacts

The Cocoon Flip Mobile Phone can hold up to 300 contacts. Select the Contacts icon from the main menu to access your phonebook.

To add a new contact

- 1. Open the contacts sub menu by navigating through the main menu, selecting the contacts icon.
- 2. Press the left side button to access the options menu.
- 3. Highlight New in the menu and press the left side button.
- 4. You will be prompted to select whether you want to save the contact on your phone or SIM card. Select your preferred location and press the left side - button.
- 5. Use the keypad to enter the details of the contact you wish to add, including name, mobile phone number, home phone number, contact image, contact grouping, and custom ringtone for the contact.
- 6. Once all details have been entered, select "done" by pressing the right side button to confirm your selection.
- 7. You will be prompted to save your contact. Pressing the left side button will confirm.

Searching for contacts

- 1. Open the contacts sub menu by navigating through the main menu, selecting the contacts icon.
- 2. Begin typing the name of the contact you wish to search for using the keypad.
- 3. As you type, the list of contacts shown will be refined. The more detail you type, the more refined your search results will become.
- 4. You can also scroll through the list of results by using the UP and DOWN arrow button.
- 5. Press the left side button to access the options menu to call, write an SMS or see more detail about a highlighted contact.







To delete a contact

- Open the contacts sub menu by navigating through the main menu, selecting the contacts icon.
- 2. Use the UP and DOWN arrow buttons to highlight the contact you wish to delete.
- 3. Press the left side button to access the options menu
- 4. Highlight Delete and press the left side button to delete a contact
- You will be prompted to confirm your selection. Pressing the left side button will confirm your selection.

Note: Once you delete a contact you cannot retrieve it.



13.4 Profiles

Profiles set the way your phone will behave when receiving calls, messages, alerts and notifications. You can select from 5 different profiles to suit your needs. You can quickly check which profile is active by checking the icon which appears in the top left corner of the screen, to the right of the reception indicator.

	NORMAL	SILENT	MEETING	INDOOR	OUTDOOR
Icon shown	No icon				GP -
During call volume	Loud	Quiet	Quiet	Medium	Loud
Calls & SMS Volume	Medium	Silent	Silent	Medium	Loud
Ring behaviour	Ringtone only	No ringtone No vibrate	Vibrate only	Ringtone only	Ringtone and Vibrate
Other Alerts & Notifications	Activated using default Ringtones	Deactivated	Deactivated	Activated using default Ringtones	Activated using default Ringtones









You can customise the behaviour of each profile to suit your needs:

- Open the profiles sub menu by navigating through the main menu, selecting the profiles icon.
- Use the UP and DOWN buttons to navigate to the profile you wish to edit.
 Tip: The currently active profile is shown with a green dot next to it on the right of the menu.
- With the profile name highlighted, select "OK" by pressing the left side button.
- Use the UP and DOWN arrow buttons to highlight "Settings", select "OK" by pressing the left side — button.
- 5. Navigate through the menus to change the settings as required. A summary of the settings you are able to customise is shown in the table below.

MENU	MENU ITEM	DESCRIPTION	NOTES
Ring Settings	SIM 1 call ring	Ringtone melody for incoming calls through SIM 1	The phone comes with built-in ringtones, shown under the "Fixed ringtones"
	SIM 1 message ring	Ringtone melody for incoming SMS through SIM 1	menu option. You are also able to set an MP3 file as your ringtone, by selecting the "More ringtones" menu
	SIM 2 call ring	Ringtone melody for incoming calls through SIM 2	option.
	SIM 2 message ring	Ringtone melody for incoming SMS through SIM 2	
Adjust Volume	Caller ringtone	Volume for incoming call ringtone	Menu items shown in grey are not active in the chosen
	Message ringtone	Volume for incoming SMS message alert	profile, and may not be selected.
	Alarm & calendar ringtone	Volume for alarms and calendar notifications	
	Call volume	In-call voice volume	
	Power ringtone	Volume for power on/off melody	
	Key read volume	Volume for spoken number key functions	









MENU	MENU ITEM	DESCRIPTION	NOTES
Ring Type	SIM 1 call alert	Alert behaviour for incoming calls through SIM 1	For each menu item, you can choose from the following behaviours:
	SIM2 call alert	Alert behaviour for incoming calls through SIM 2	Ringtone – Audible alert only Vibrate – Vibration alert only Silent – No vibration or audible alert Vibrate then
	SIM 1 message alert	Alert behaviour for incoming SMS messages through SIM 1	Ring – Vibration alert first, then audible alert sounds Ring and Vibrate – Audible
	SIM 2 message alert	Alert behaviour for incoming SMS messages through SIM 2	alert and Vibration alert concurrently
	Alarm & Calendar remind	Alert behaviour for alarms and calendar events	
Other Alert Rings	Key tone	Silent or audible key tones when typing	
	Battery low alert	Turns battery alerts on or off	
	Power ringtone	Turns power on / off ringtones on or off	
	Power ringtone	Select the ringtone desired for power on / off	
	Flip tone	Turn the close flip tone on or off	
	Flip on tone	Turn the open flip tone on or off	











13.5 Settings

The settings menu gives you access to a range of different options.

MENU	SUB-MENU	DESCRIPTION
Phone Settings	Date and Time	Change your phones time and date settings
	Language Settings	Switch between languages
	Shortcut Settings	Edit shortcut settings
	Auto Power	Set auto-power on in the morning or auto- power off in the evening
	Restore Factory Defaults	Resets the phone to factory defaults. WARNING: This will erase all information stored on the phone
Display	Animation Effects	Change your power up and power off animations
	Wallpaper Settings	Change your background wallpaper
	Screen Saver Settings	Change your screen saver settings
	Contrast Settings	Change the screen contrast
	Keypad Backlight	Select keypad backlight duration
Security	PIN	Alter your SIM card PIN setting for added security – contact your service provider for further information
	Modify PIN2	Alter your secondary SIM card PIN setting for added security – contact your service provider for further information
Call Settings	Dual SIM	Edit SIM settings including standby mode, SIM name and SIM colour
	Call Divert	Edit call diversion and call forwarding settings
	Call Waiting	Enable / disable call waiting service
	Call Barring	Block incoming/outgoing calls, placing calls to international numbers, blocking calls when international roaming Note: The call barring settings can be password protected. Make sure you remember your password.
	Hide ID	Enable/disable your caller ID from being displayed









MENU	SUB-MENU	DESCRIPTION
Call settings continued	Answer Mode	Enable calls being answered when cover is opened or any key is pressed
	Others	Set a call timer, automatic re-dialling if a call is dropped, vibration alerts when placing a call, and automatic voice recording for phone calls
Connections	Bluetooth	Control Bluetooth visibility, pairing to headsets and file sharing via Bluetooth
	Network Account	Settings for accessing data over the mobile network
	GPRS Service	Activate / deactivate GPRS data service on the handset
	Data Connection	Choose how often your mobile phone will connect to the data provider
	Network Selection	Select which network provider to connect with

Pairing a Bluetooth Device

You can pair your Cocoon Flip Phone to your Bluetooth devices such as Bluetooth speaker system or Car Handsfree Kit.

- 1. From the main menu navigate to the Settings menu
- 2. Open the Connections submenu and then Bluetooth.
- 3. Activate Bluetooth by pressing the left side button. There will be a tick in the box to confirm Bluetooth is active.
- 4. Navigate to the Paired Devices options and press the left side button to open.
- Select Add New Device to search for available Bluetooth devices nearby. A list will show you all nearby devices.
- 6. Select the device you wish to pair to and select Pair using the left side button.
- 7. Depending on the device you are connecting to, you may be prompted to enter a PIN code to confirm pairing.
- 8. Your phone will now automatically connect to the paired device whenever it is in range.

13.6 Tools



The tools menu contains a variety of helpful applications for everyday use. To access the applications in the table below, navigate to the tools menu and select the application you want to use.

FUNCTION	DESCRIPTION
Magnifier	Turns your mobile phone camera into a magnifying glass. Using the camera zoom function, an enlarged image is displayed on the screen. This is ideal for viewing small text.

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Internet:	www.winplus.com.au





Medicine Reminder	Set reminders to take medication, including the drug name, dose time, and repeating doses. Up to 10 medication reminders can be set, each with a custom reminder tone.
Calculator	Basic calculator function. Use the arrow keys and numerical keypad to perform mathematical calculations.
Alarm	Set up to 3 alarms. Each may have a custom ringtone, and can be set to repeat or only sound once. Custom text labels can be added to your alarms.
Calendar	Provides basic calendar function. Add appointments and reminders to the calendar. Button controls: 7 - Back 1 month 9 - Forward 1 month * - Back 1 day # - Forward 1 day ^ - Back 7 days V - Forward 7 days
Memo	Like a notepad in your pocket, you can make notes and save important information using the Memo application.
Stop Watch	Use your phone as a stopwatch. Accurate to 1/10th of a second.
Speed Dial	Set one touch speed dialling for numbers 2-9 and the # and * keys on the keypad. Once numbers have been set, it allows you to press and hold the number key for 1 second to place a call from the home screen.
SOS Ring Emergency Numbers Emergency SOS	Applications for control of the SOS dialling function. See section 9 for more information about the correct use of this function.



13.7 Multimedia

Access and record movies, photos, audio and radio using these applications.

APPLICATION NAME	DESCRIPTION
Internet	Use to browse the internet for your favourite web pages. * Data charges may apply-contact your service provider for details on your data plan.
Camera	Take photos using your phone's digital camera. Use the UP and DOWN keys to zoom, and press the green phone to capture a photo. For full instructions, refer to page 25.
Image Viewer	View photos taken using the camera application
Video Recorder	Take videos using your phone's digital camera. Use the UP and DOWN keys to zoom, and press the green phone to begin video capture. To end video capture, press the left side button. For full instructions, refer to page 26.
Video Player	Play back video files recorded with the Video Recorder application









Audio Player	Play back audio files contained on the micro SD card. All music files for playback must be located in a folder called "My Music" on the micro SD card for correct operation. MP3 and WAV formats are supported.
Record	Voice recorder for taking voice memos. You can save the voice memo as WAV or a compressed file type for listening later.
FM Radio	In-built FM radio with recording capability. To listen to the radio: 1. Plug in your earphones to the jack right side of the phone 2. In the FM radio application, select Options>Auto search to begin scanning for radio stations 3. After search is complete, select Options>Channel list to see select the channel you want to listen to To record the radio: 1. When listening to the radio, select Options>Record.
My Files	View files stored on the micro SD card. If no micro SD card is installed, the internal memory is shown.

13.7.1 Camera Application - Controls

BUTTON	FUNCTION
Up Arrow	Zoom in
Down Arrow	Zoom out
Right Menu Button —	Back/ Exit Camera
Left Menu Button —	Camera Options - Image Viewer/ Settings/ Help
End Call Button	Close all and return to the home screen
Answer Call Button	Capture Image
No. 1 Button	Set save destination as micro SD card
No. 2 Button	Activate digital video mode
No. 3 Button	Change resolution – 1600*1200/1280*960/640*480/320*240/240*320
No. 4 Button	Toggle between Day and Night mode
No. 5 Button	Alter White Balance setting - Auto/ Fluorescent/ Cloudy/ Tungsten/ Daylight
No. 6 Button	Timer - Off/ 3 seconds/ 10 seconds
No. 7 Button	Set save destination as internal phone memory
No. 8 Button	Multiples shots - Off/ 3/ 6
* Button	Increase brightness
# Button	Decrease brightness







13.7.2 Video Recorder Application - Controls

BUTTON	FUNCTION
Up Arrow	Zoom in
Down Arrow	Zoom out
Right Menu Button —	Back/ Exit Camera
Left Menu Button —	Camera Options –Video Directory/ Settings/ Help End video capture when recording video
End Call Button	Close all and return to the home screen
Answer Call Button	Begin recording video
No. 2 Button	Activate image capture mode (see Camera Application)
No. 3 Button	Change resolution: 352*288/320*240/176*144/160*128/128*96
No. 4 Button	Change recording colour: Blue/ Green/ Yellow/ Red/ Sepia(old)/ Negative
No. 5 Button	Alter White Balance setting – Auto/ Fluorescent/ Cloudy/ Tungsten/ Daylight
* Button	Toggle brightness up
# Button	Toggle brightness down

13.7.3 Video Player Application - Controls

BUTTON	FUNCTION
Up Arrow	Rewind
Down Arrow	Fast Forward
Right Menu Button —	Back/ Exit/ Stop Video
Left Menu Button —	Video Player Options -Play/Open/Full Screen/Repeat/Shuffle/Set As/ Play Mode/ Details/ Settings Reset/ Help/ Exit
End Call Button	Close all and return to the home screen
Answer Call Button	Record Video
No. 2 Button	Toggle between full screen and window view
* Button	Mute Video









13.7.4 Audio Player Application - Controls

BUTTON	FUNCTION
Up Arrow	Play/ Pause
Down Arrow	Start audio from beginning
Right Menu Button —	Back/ Exit
Left Menu Button —	Audio Player Options -Play/ Pause/Music List/ Music Mark/ Add/ Set As Ringtone/ Shuffle/Repeat/ Settings/ Open Review/ Exit
End Call Button	Close all and return to the home screen
No. 2 Button	Toggle between full screen and semi screen
* Button	Skip to next audio track
# Button	Go back to previous audio track

13.7.5 FM Radio Application - Controls

BUTTON	FUNCTION
Up Arrow	Play/Pause
Phone Book Button	Back/Exit
Menu Button	FM Radio Options -Play/ Auto Search/Channel List/ Save/ Manual Search/ Close Speaker/ Background Play/ Record/ Record File List/ Storage/ Help
End Call Button	Close all
* Button	Skip to next station
# Button	Go back to previous station

13.7.6 Internet Application - Controls

Note: Browsing the web may incur additional data usage costs. Please check with your service provider before using the Internet application.

BUTTON	FUNCTION
Green Phone Button	Use to select links, enter text boxes. The same as a left mouse button
Red Phone Button	Exit the browser
Keypad	Used to enter text, the same as you would in sending an SMS
Right Menu Button	Stop or cancel page loading or data being sent
Left Menu Button	Enter the options menu, use to enter a new website URL
Up/Down Arrow	Use to navigate the website







14. TORCH MODE

The torch function is designed to provide extra illumination when performing small tasks. When activated, the LEDs on the rear of the phone will be switched on to provide light.

- You can access the torch function at any time even when the phone flip is closed.
- 2. Slide the switch on the left side of the phone towards the phone hinge.
- 3. The LEDs will now be switched on.
- When you have finished using the light, slide the switch back to the original position, switching off the LEDs.

Note: If the LEDs are left on for long periods of time, the battery may run flat quickly.

15. CONNECTING TO A COMPUTER

Charging from a computer

The Cocoon Flip Mobile Phone can be connected to a computer to charge the battery

- 1. Insert one end of the USB cable into the mobile phone
- 2. Insert the other end of the USB cable into the computer
- 3. Select "Charging" from the menu displayed on the mobile phone screen

Using your phone as a storage device

The Cocoon Flip Mobile Phone can be connected to a computer to access the photos, videos and music files on the micro SD card or the internal memory.

- 1. Insert one end of the USB cable into the mobile phone
- 2. Insert the other end of the USB cable into the computer
- 3. Select "U Disk" from the menu displayed on the mobile phone screen
- Your computer will now see the phone as a removable storage device. If you have a micro SD card inserted, then the phone will appear as two removable devices – one for internal memory, and one for SD card.
- Drag and drop your videos, photos, and music files using your computer's default file browser
- When you are finished organising files, you must eject the disks before disconnecting
 - Windows: select "safely remove hardware" from the bottom-right corner of the screen
- b. Mac: drag the removable disk to the trash
- 7. You may now unplug the phone safely









Troubleshooting

PROBLEM	SOLUTION
Phone won't turn on	- Ensure the battery is fully charged Ensure the battery is inserted in the phone correctly Check the copper battery terminals show no signs of damage
Phone won't make calls or send text messages	- Check the SIM card is inserted into the phone correctly. (See instructions on page 9) - If your SIM card is on a prepaid service, check that there is credit on your account by contacting your network provider Check the primary SIM is connected to the position marked "SIM 1"
My music files won't play	- Only MP3 and WAV format are supported. Check that your files are in MP3 format or WAV format. - Make sure that your music files are contained in the folder marked "My Music" on your micro SD card - Check the volume is turned up -If listening though earphones, check they are functioning correctly
My video files won't play	Only MP4, AVI and 3GP format are supported. Check that your files are in MP4, AVI and 3GP format.
My phone doesn't ring during an incoming call	Check the profile is set to normal or outdoor. If the profile is set to silent or meeting, then there will be no ringtone. More information about profiles can be found on page 19
How do I turn the torch off?	Flip the switch on the left hand side of the phone.
How do I activate the torch?	Use the dedicated switch on the left side of the mobile phone. Slide the switch to activate the torch feature.
The alarm will not turn off	Open the flip phone and press the red phone button.
How do I stop the SOS function?	If you have accidentally pressed the SOS button, and activated the SOS dialling feature, you can abort the dialling sequence by opening the phone, and pressing the red phone button
When pressing the keys in dialling mode, each number is not read aloud as I expected.	The audible number key tones feature can be modified in the profile settings: Navigate to Profiles>Profile name>Settings>Adjust Volume>Key Read Volume. Adjust the volume level to your desired level. Tip: The currently active profile determines the behaviour of your phone. It is shown with a green dot to the right of its name in the Profiles menu. For more information about profiles, see page 19









Troubleshooting

PROBLEM	SOLUTION
How do I set a custom MP3 ringtone?	Ringtones can be modified in the profile settings: Navigate to Profiles>Profile name>Settings>Ring Settings Select the ringtone you wish to modify (usually "SIM 1 call ring") then press the left menu button to edit the setting. Select "More ringtones", then navigate to the location on your memory card where the MP3 file is stored, and select the MP3. Press "Done" to save your changes. Tip: The currently active profile determines the behaviour of your phone. It is shown with a green dot to the right of its name in the Profiles menu. For more information about profiles, see page 19
How do I select between SIM 1 and SIM 2?	You can insert two SIM cards into the phone. Operation of the phone is identical to use with only SIM1, except that where two SIM cards are installed you will be prompted to select which SIM card to use to place a call or send a SMS message.
How do I change the behaviour of my second SIM card?	2 SIM cards are supported. The primary SIM is always inserted into the bay marked "SIM1". The secondary SIM is inserted into the bay marked "SIM2" To access the Dual-SIM menu, press the DOWN arrow button from the home screen. You will see the following options: Standby mode – Select which SIM cards are active Reply by original SIM – Reply to SMS or calls using a particular SIM card Set SIM name – You can rename your SIM cards. eg: "Work" and "Personal" Set SIM colour – You can choose a colour code system to show which SIM is currently active
How do I activate flight mode?	From the home screen, press the DOWN arrow to access the Dual-SIM menu. Navigate to Dual-SIM>Standby Mode>Flight mode When flight mode is active, you will see an aeroplane icon in the top left corner of the screen.
What if I have a micro SIM?	Contact your network provider for assistance in obtaining a standard size SIM card.









Support

For additional support including helpful guides and videos, visit the Cocoon support website at www.winplus.com.au

Telephone: 1300 663 907

Email: customercare@winplus.com.au

Warranty Details

This product is warranted against defects for a period of One year If the product is faulty, Winplus will repair or replace the product (at its discretion) at no cost to you provided the Cocoon Flip Mobile Phone has been used in accordance with instructions provided. The benefits under our Warranty are in addition to other rights and remedies under consumer law in relation to these goods. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

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